

I shop 

New to online shopping?

Sign up and make your first order!

There are a few different ways you can shop online with New World.

- The I shop website on your computer or desktop
www.ishopnewworld.co.nz
- The I shop website on your smartphone or tablet
www.ishopnewworld.co.nz
- Download the I shop app from the Google Play or Apple Store



Here's how to get started with I shop New World

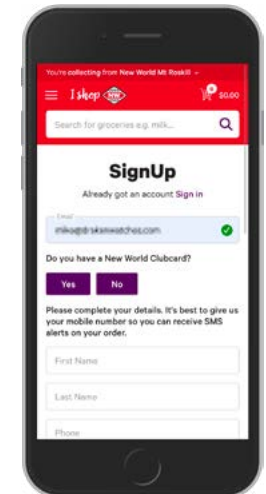
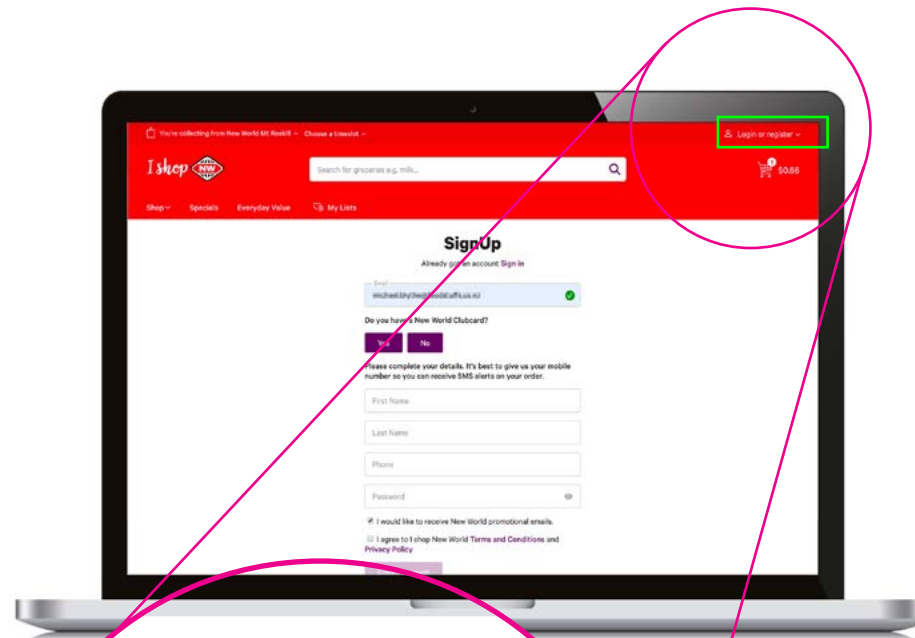
- 1 Register
- 2 Choose method and timeslot
- 3 Find your groceries
- 4 Checkout

Register

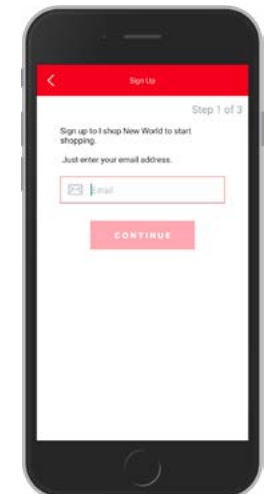
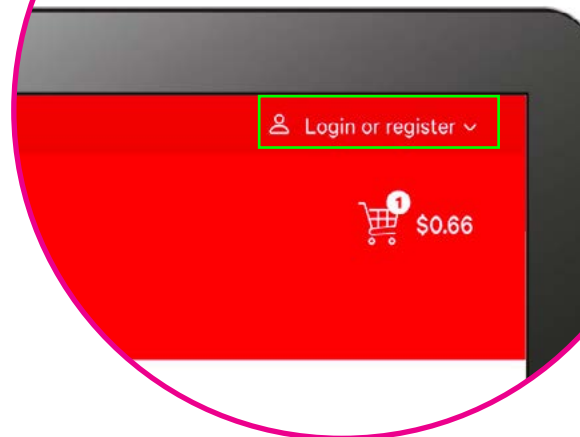
We just need a few details to start:

- your email address
- your full name
- your phone number
- a password
- your New World Clubcard number (if you have one – don't worry if you don't)

We'll ask for your delivery address and payment details later on once you've finished shopping.



I Shop web mobile



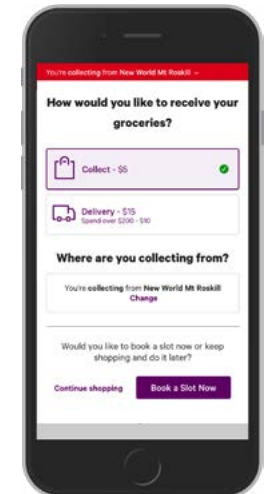
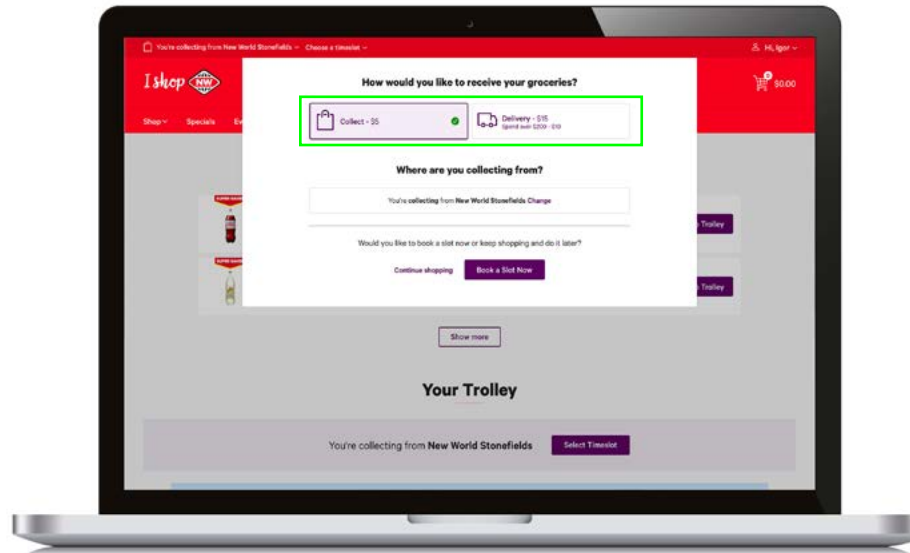
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Choose method and timeslot

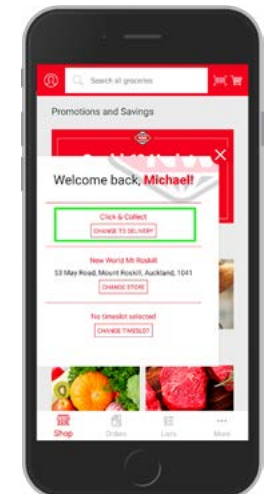
The website or app should autodetect your nearest store, but you can also change this from the setting at the top.

You can also choose your shopping method (Collect or Delivery).

We recommend securing a timeslot before starting your shop to get a slot that is most suitable for you (see the timeslot section in checkout for more info).



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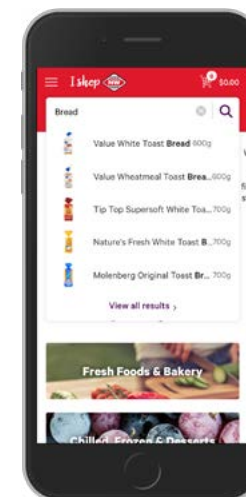
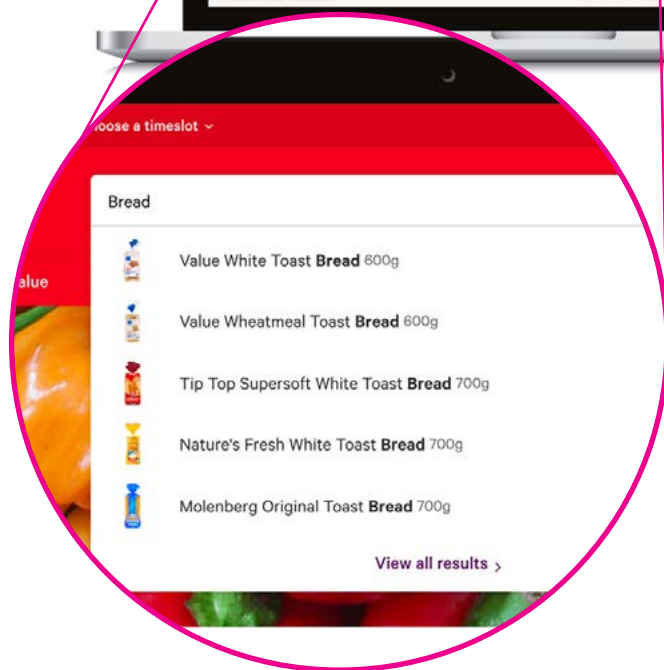
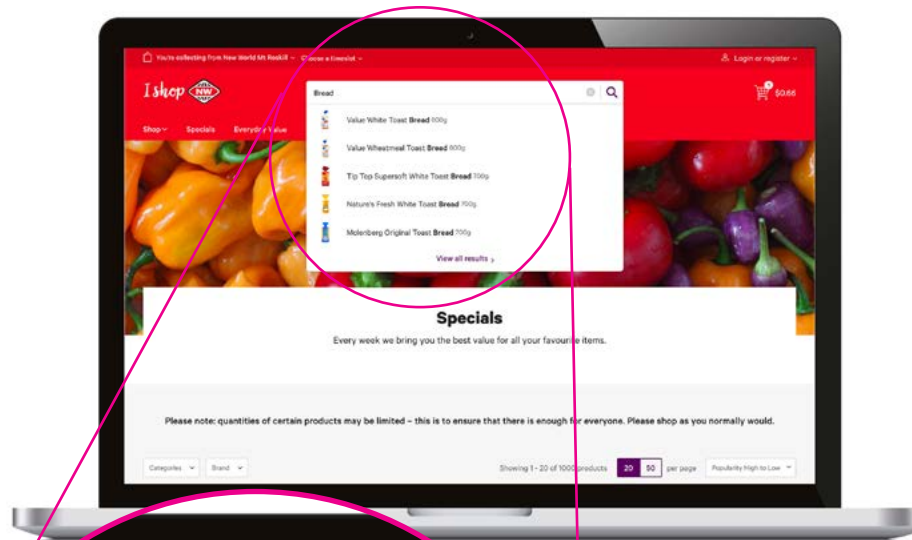


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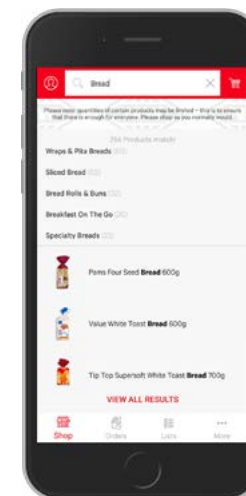
Find your groceries

Now that you're all registered, there's a couple of ways to find your favorite groceries.

1. Using the search bar at the top, you can enter a generic term (like 'bread') or an exact product name (like 'Tip Top Supersoft') and any related results will drop down. You can select one of these results to take you straight to the product page. Press Enter or select "View all results" at the bottom to take you to a list of all items matching that search.

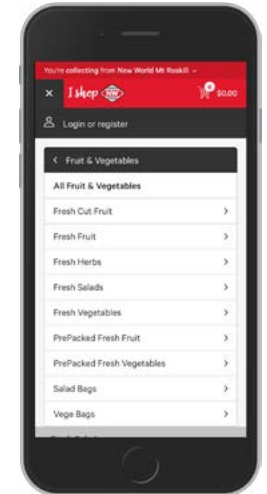
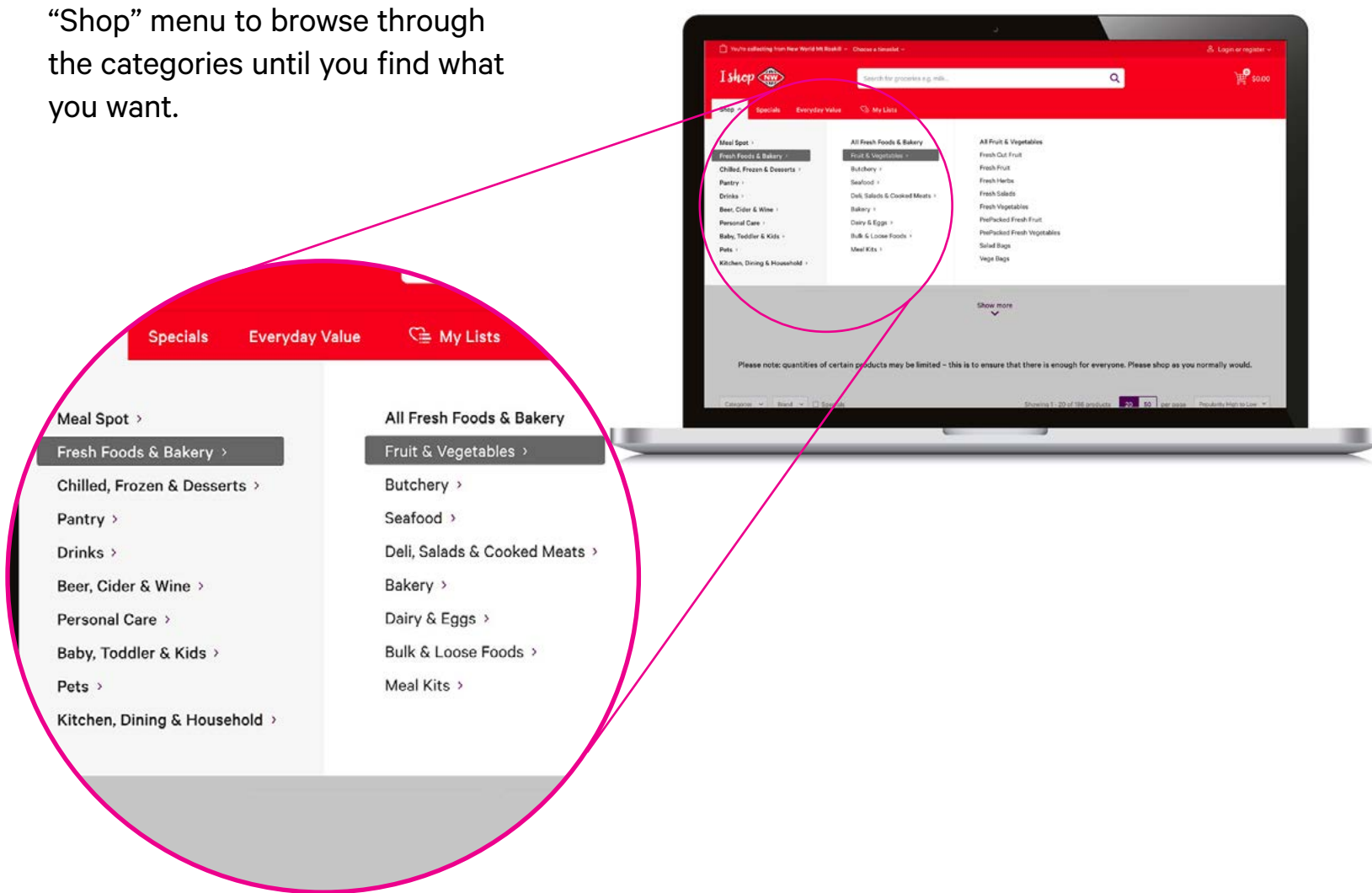


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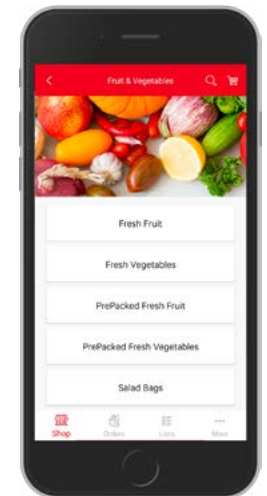


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2. Alternatively, you can use the “Shop” menu to browse through the categories until you find what you want.

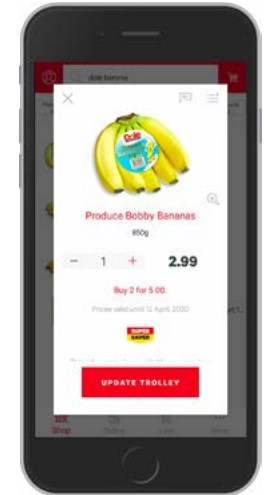
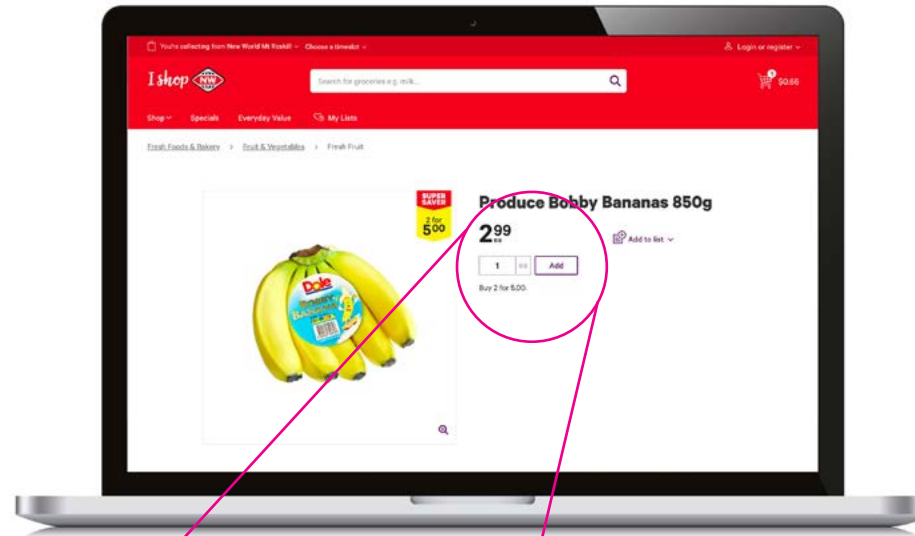


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3. Once you have found your product, you can change the quantity and select 'Add' which will add your item to your trolley. Keep searching and adding products until you have everything you need.



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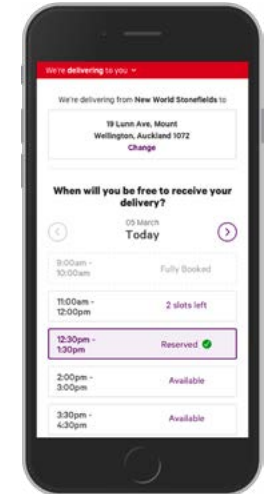
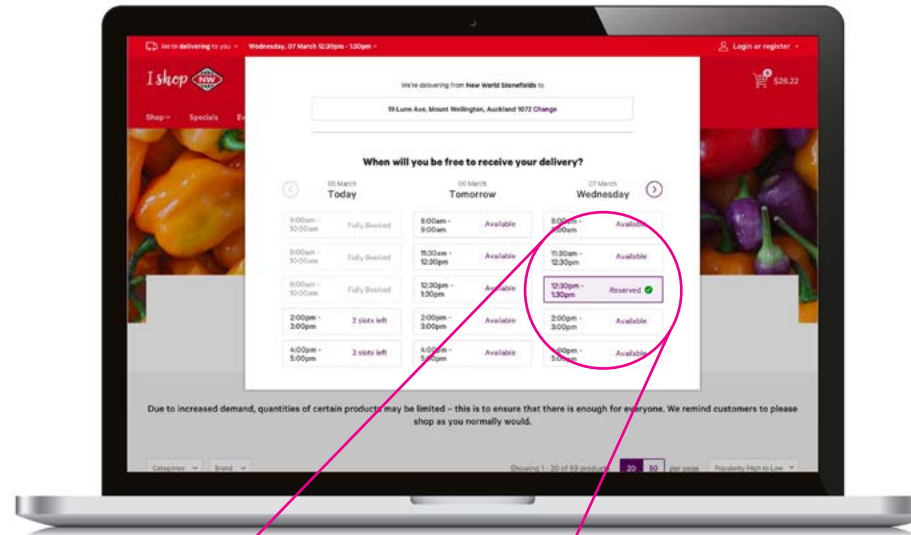


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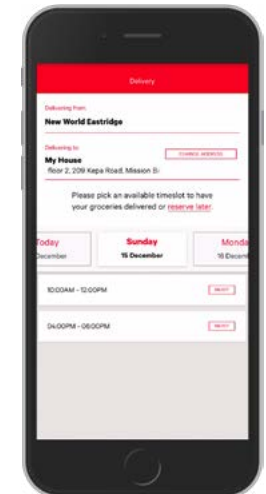
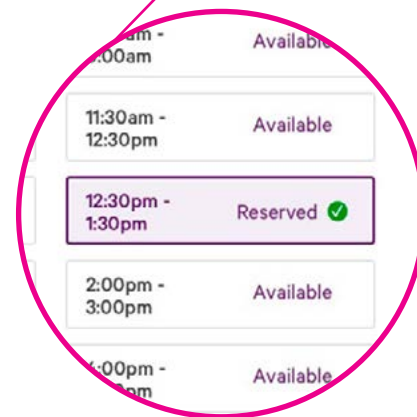
Checkout

When you're ready, select checkout and choose an available time slot.

1. Choose a time that you'll be at home to accept the delivery, or a time that you'll be available to collect your groceries from your selected store. You can also change this option at any time while you're shopping using the very top section.



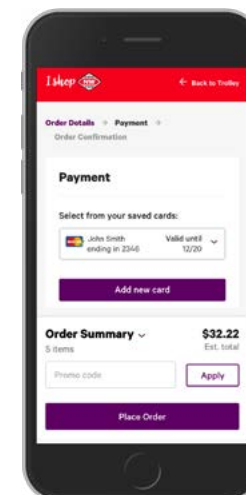
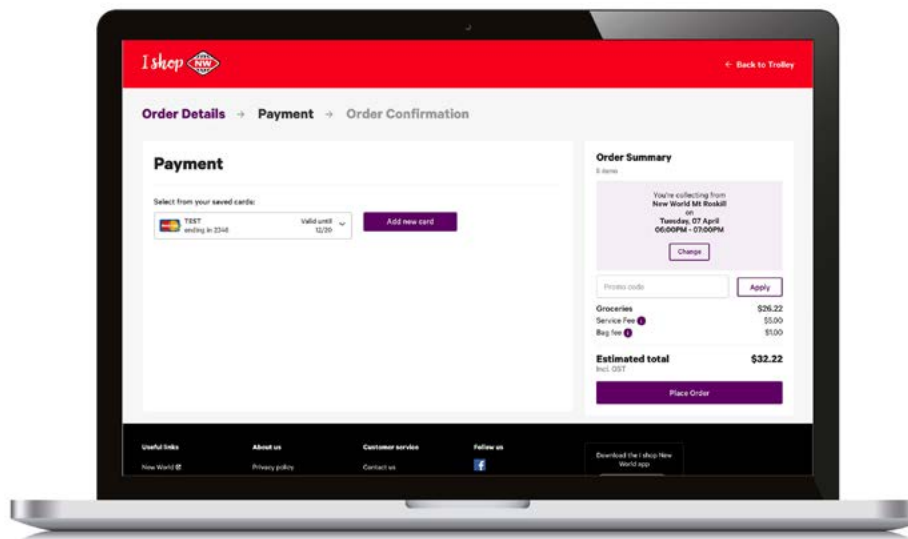
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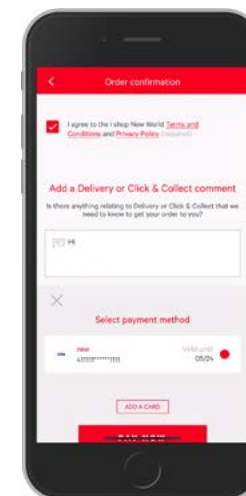
I Shop App

2. Once you have your time slot selected, you can continue to add your payment card options and complete your order. you will need a credit or debit card in order to place an order.
3. You'll then receive a confirmation email which will include everything about your order and the next steps for delivery or collection.

If you're collecting, you'll receive another email nearer to your pickup date with a locker number and unique code. You'll need to use these when you arrive at the store to unlock your locker. If you have trouble, a staff member will be around to help you.



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